

Contact us to learn how rewarding it can be to work with a proven industry leader.

Overview

Influent provides outsourced customer contact solutions that maximize the value and reduce the cost of each inbound and outbound interaction. Our multi-lingual global network provides clients with a wider range of outsourcing alternatives. We have successfully served financial services, insurance, energy, telecommunications, publishing and business services clients for over a decade and have done so with a focus on quality first and foremost.

Our over decade-long industry tenure, enviable client list and history of success has prompted recognition by a number of industry leadership group and publications.

American Teleservices Association

Companies that demonstrate leadership and active participation helping to promote and improve the overall industry are presented with one of four levels of the "Industry Leader Award." Influent was awarded the **2004 Gold Level Industry Leader Award** for their critical commitment of time, energy, and money to the advancement of the teleservices industry.

Business First

Influent was awarded the **2004 & 2005 Fast 50 Award** as one of the fastest growing privately-held businesses in central Ohio.

Contact Center World.com

In addition to winning the Award for Best Outbound Program, Influent was rated **#1** outsourcer by Percentage Growth in Seats, **#1** Fastest Growing Inbound Provider and placed among the **Top 20** Largest Inbound Customer Contact Centers in the U.S.

Consumer Inter@ction Solutions

Customer Inter@ction Solutions, considered the industry's most honest and reliable ranking of outsourcers worldwide, named Influent among the **Top 20** largest domestic and global outsourcers for five years in a row as part of its annual **Top 50** largest Teleservices Agency rankings.

Direct Marketing Association (DMA)

Each year, the DMA's Teleservices Council Programming Advisory Committee identifies outstanding facilities which embody industry best practices and demonstrate leadership in teleservices performance. The DMA selected Influent's Colón, Panama contact center as an exemplary "best in class" facility that was featured in a virtual tour DVD presentation at the 2006 Annual DMA Teleservices Conference.



Learn More

Call us today at 1.800.856.6768 or visit our website at www.influentinc.com to learn more about how rewarding it can be to work with a proven industry leader.