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For Immediate Release

Influent Announces the Opening of its Second Offshore Customer Contact Center in the Philippines

Dublin, OH; May 24, 2006 --- Influent announced today it expects to increase its employment dramatically to over 1,000 associates by year-end in the Philippines with the opening of its second customer contact center in Manila. Influent is a leading provider of outsourced customer sales and service solutions with company-owned customer contact center locations in the U.S., the Philippines and Panama.

As a result of several new opportunities with long-standing clients, Influent made increasing its' inbound and outbound capacity in the Philippines a key infrastructure initiative. The company concluded that the Makati City area offered the greatest opportunity to attract a college educated labor force with advanced English skills and familiarity with American culture similar to what Influent has experienced in its Ortigas Center location. The new center will be managed by Steve Taylor, whose seven year tenure with Influent includes managing U.S. contact center operations prior to moving to Manila to open its first location there in 2003.

"The success of the first center we opened in Manila almost three years ago reaffirmed our commitment to offshore expansion," stated Andrew Jacobs, President & CEO of Influent. He added "our clients have expressed to us that the quality, results and cost efficiency they achieve in Manila exceeds that of other offshore locations and we are thrilled they have chosen to expand with us in the Philippines."

The bulk of Influent's offshore contact center technology, as well as data management, file processing and reporting will continue to be housed at Influent's secure data center at its corporate headquarters in Dublin, Ohio. The company's clients, which include some of the nation's largest financial institutions and insurance companies, face increasingly complex regulatory issues regarding data security and privacy. This was at the heart of Influent's decision to keep all data stateside as opposed to being resident at distributed locations.

About Influent

Influent provides a suite of inbound, outbound, customer care and business process outsourcing solutions to a wide range of *Fortune 500* firms and other industry leading companies. Privately held and based in Dublin, Ohio, Influent has ten company-owned domestic, near shore and offshore customer contact centers employing over 2,200 employees worldwide. To learn more about Influent, contact Hayley Savage at 614.280.1600, via email at hayley@influentinc.com or visit www.influentinc.com.

